



3013 (01-03-11)

ANNUAL REPORT

OF

Name: GLENDALE WATER UTILITY Principal Office: 5909 NORTH MILWAUKEE RIVER PARKWAY
 GLENDALE, WI 53209 For the Year Ended: DECEMBER 31, 2010 **WATER, ELECTRIC, OR JOINT UTILITY
TO
PUBLIC SERVICE COMMISSION OF WISCONSIN**P.O. Box 7854
Madison, WI 53707-7854
(608) 266-3766

This form is required under Wis. Stat. § 196.07. Failure to file the form by the statutory filing date can result in the imposition of a penalty under Wis. Stat. § 196.66. The penalty which can be imposed by this section of the statutes is a forfeiture of not less than \$25 nor more than \$5,000 for each violation. Each day subsequent to the filing date constitutes a separate and distinct violation. The filed form is available to the public and personally identifiable information may be used for purposes other than those related to public utility regulation.

GENERAL RULES FOR REPORTING

1. Prepare the report in conformity with the Uniform System of Accounts prescribed by the Public Service Commission of Wisconsin.
2. Numeric items shall contain digits (0-9). A minus sign "-" shall be entered in the software program to indicate negative values. Parentheses shall not be used for numeric items. The program will convert the minus sign to parentheses for hard copy annual report purposes. Negative values may not be allowed for certain entries in the annual report due to restrictions contained in the software program.
3. The annual report should be complete in itself in all particulars. Reference to reports of former years should not be made to take the place of required entries except as otherwise specifically authorized.
4. Whenever schedules call for data from the previous year, the data reported must be based upon those shown by the annual report of the previous year or an appropriate explanation given why different data is being reported for the current year. Where available, use an adjustment column.
5. All dollar amounts will be reported in whole dollars.
6. Wherever information is required to be shown as text, the information shall be shown in the space provided using other than account titles. In each case, the information shall be properly identified. Footnote capability is included in the annual report software program and shall be utilized where necessary to further explain particulars of a schedule.

SIGNATURE PAGE

I SHAWN LANSER of
(Person responsible for accounts)

GLENDALE WATER UTILITY, certify that I
(Utility Name)

am the person responsible for accounts; that I have examined the following report and, to the best of my knowledge, information and belief, it is a correct statement of the business and affairs of said utility for the period covered by the report in respect to each and every matter set forth therein.

(Signature of person responsible for accounts) 03/31/2011
(Date)

FINANCE DIRECTOR
(Title)

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IDENTIFICATION AND OWNERSHIP

Exact Utility Name: GLENDALE WATER UTILITY
Utility Address: 5909 NORTH MILWAUKEE RIVER PARKWAY
GLENDALE, WI 53209

When was utility organized? 6/7/1962
Report any change in name:
Effective Date:
Utility Web Site:

Utility employee in charge of correspondence concerning this report:

Name: SHAWN LANSER
Title: FINANCE DIRECTOR
Office Address:
5909 NORTH MILWAUKEE RIVER PARKWAY
GLENDALE, WI 53209

Telephone: (414) 228 - 1717
Fax Number: (414) 228 - 1724
Email Address: s.lanser@glendale-wi.org

President, chairman, or head of utility commission/board or committee:

Name: MR. RICHARD WIESE
Title: CHAIRMAN
Office Address:
5909 N MILWAUKEE RIVER PKWY
GLENDALE, WI 53209

Telephone: (414) 228 - 1700
Fax Number: (414) 228 - 1724
Email Address: dwiese@intersol-wisc.com

Are records of utility audited by individuals or firms, other than utility employee? YES

Individual or firm, if other than utility employee, auditing utility records:

Name: MR. JOHN KNEPEL
Title: PARTNER
Office Address: BAKER TILLY
115 S 84TH STREET SUITE 400
MILWAUKEE, WI 53214

Telephone: (414) 777 - 5359
Fax Number: (414) 777 - 5555
Email Address: John.Knepel@bakertilly.com

Date of most recent audit report: 3/24/2011
Period covered by most recent audit: 1-1-2010 TO 12-31-2010

IDENTIFICATION AND OWNERSHIP

Names and titles of utility management including manager or superintendent:

Name: RICHARD E MASLOWSKI

Title: SECRETARY

Office Address:

5909 NORTH MILWAUKEE RIVER PARKWAY
GLENDALE, WI 53209

Telephone: (414) 228 - 1700

Fax Number: (414) 228 - 1724

Email Address: M.Willis@glendale-wi.org

Name of utility commission/committee: GLENDALE WATER UTILITY

Names of members of utility commission/committee:

- MR DAVID EASTMAN
- MR RICHARD E MASLOWSKI, SECRETARY
- MR RICHARD WIESE, CHAIRMAN

Is sewer service rendered by the utility? NO

If "yes," has the municipality, by ordinance, combined the water and sewer service into a single public utility, as provided by Wis. Stat. § 66.0819 of the Wisconsin Statutes? NO

Date of Ordinance: [REDACTED]

Are any of the utility administrative or operational functions under contract or agreement with an outside provider for the year covered by this annual report and/or current year (i.e., operation of water or sewer treatment plant)? YES

Provide the following information regarding the provider(s) of contract services:

Firm Name: NORTH SHORE WATER COMMISSION
400 WEST BEND ROAD
MILWAUKEE, WI 53217

Contact Person: ERIC KIEFER

Title: MANAGER

Telephone: (414) 963 - 0160

Fax Number: (414) 967 - 5142

Email Address:

Contract/Agreement beginning-ending dates: 11/26/1957 12/31/2010

Provide a brief description of the nature of Contract Operations being provided:

Commission provides for the intake, pumping, and treatment of water furnished to three municipalities. Operating costs of the North Shore Water Commission are borne by the three municipalities based on their Pro-Rata share of metered water delivered.

INCOME STATEMENT

Particulars (a)	This Year (b)	Last Year (c)	
UTILITY OPERATING INCOME			
Operating Revenues (400)	2,501,295	2,398,482	1
Operating Expenses:			
Operation and Maintenance Expense (401-402)	1,583,834	1,610,911	2
Depreciation Expense (403)	405,748	398,789	3
Amortization Expense (404-407)	0	0	4
Taxes (408)	332,471	318,629	5
Total Operating Expenses	2,322,053	2,328,329	
Net Operating Income	179,242	70,153	
Income from Utility Plant Leased to Others (412-413)	0	0	6
Utility Operating Income	179,242	70,153	
OTHER INCOME			
Income from Merchandising, Jobbing and Contract Work (415-416)	0	0	7
Income from Nonutility Operations (417)	0	0	8
Nonoperating Rental Income (418)	0	0	9
Interest and Dividend Income (419)	717	2,504	10
Miscellaneous Nonoperating Income (421)	0	0	11
Total Other Income	717	2,504	
Total Income	179,959	72,657	
MISCELLANEOUS INCOME DEDUCTIONS			
Miscellaneous Amortization (425)	(62,142)	(62,142)	12
Other Income Deductions (426)	62,782	62,782	13
Total Miscellaneous Income Deductions	640	640	
Income Before Interest Charges	179,319	72,017	
INTEREST CHARGES			
Interest on Long-Term Debt (427)	0	0	14
Amortization of Debt Discount and Expense (428)	0	0	15
Amortization of Premium on Debt--Cr. (429)	0	0	16
Interest on Debt to Municipality (430)	95,720	105,476	17
Other Interest Expense (431)	0	0	18
Interest Charged to Construction--Cr. (432)	0	0	19
Total Interest Charges	95,720	105,476	
Net Income	83,599	(33,459)	
EARNED SURPLUS			
Unappropriated Earned Surplus (Beginning of Year) (216)	8,356,628	8,435,087	20
Balance Transferred from Income (433)	83,599	(33,459)	21
Miscellaneous Credits to Surplus (434)	0	0	22
Miscellaneous Debits to Surplus--Debit (435)	0	0	23
Appropriations of Surplus--Debit (436)	0	0	24
Appropriations of Income to Municipal Funds--Debit (439)	45,000	45,000	25
Total Unappropriated Earned Surplus End of Year (216)	8,395,227	8,356,628	

DETAILS OF INCOME STATEMENT ACCOUNTS

1. Report each item (when individually or when like items are combined) greater than \$10,000 (class AB), \$5,000 (class C) and \$2,000 (class D) and all other lesser amounts grouped as Miscellaneous. Describe fully using other than account titles.
2. Nonregulated sewer income should be reported as Income from Nonutility Operations, Account 417.

Description of Item (a)	Earnings (216.1) (b)	Contributions (216.2) (c)	Total This Year (d)	
UTILITY OPERATING INCOME				
Operating Revenues (400):				
Derived	2,501,295	0	2,501,295	1
Total (Acct. 400):	2,501,295	0	2,501,295	
Operation and Maintenance Expense (401-402):				
Derived	1,583,834	0	1,583,834	2
Total (Acct. 401-402):	1,583,834	0	1,583,834	
Depreciation Expense (403):				
Derived	405,748	0	405,748	3
Total (Acct. 403):	405,748	0	405,748	
Amortization Expense (404-407):				
Derived	0	0	0	4
Total (Acct. 404-407):	0	0	0	
Taxes (408):				
Derived	332,471	0	332,471	5
Total (Acct. 408):	332,471	0	332,471	
Revenues from Utility Plant Leased to Others (412):				
NONE			0	6
Total (Acct. 412):	0	0	0	
Expenses of Utility Plant Leased to Others (413):				
NONE			0	7
Total (Acct. 413):	0	0	0	
TOTAL UTILITY OPERATING INCOME:	179,242	0	179,242	
OTHER INCOME				
Income from Merchandising, Jobbing and Contract Work (415-416):				
Derived	0	0	0	8
Total (Acct. 415-416):	0	0	0	
Income from Nonutility Operations (417):				
NONE			0	9
Total (Acct. 417):	0	0	0	
Nonoperating Rental Income (418):				
NONE			0	10
Total (Acct. 418):	0	0	0	
Interest and Dividend Income (419):				
INVESTMENT EARNINGS WATER UTILITY	323	0	323	11
NORTH SHORE WATER COMMISSION INVESTMENT EARNINGS	394		394	12
Total (Acct. 419):	717	0	717	
Miscellaneous Nonoperating Income (421):				
Contributed Plant - Water			0	13

DETAILS OF INCOME STATEMENT ACCOUNTS

1. Report each item (when individually or when like items are combined) greater than \$10,000 (class AB), \$5,000 (class C) and \$2,000 (class D) and all other lesser amounts grouped as Miscellaneous. Describe fully using other than account titles.
2. Nonregulated sewer income should be reported as Income from Nonutility Operations, Account 417.

Description of Item (a)	Earnings (216.1) (b)	Contributions (216.2) (c)	Total This Year (d)	
OTHER INCOME				
Miscellaneous Nonoperating Income (421):				
NONE			0	14
Total (Acct. 421):	0	0	0	
TOTAL OTHER INCOME:	717	0	717	
MISCELLANEOUS INCOME DEDUCTIONS				
Miscellaneous Amortization (425):				
Regulatory Liability (253) Amortization	(62,142)	0	(62,142)	15
NONE			0	16
Total (Acct. 425):	(62,142)	0	(62,142)	
Other Income Deductions (426):				
Depreciation Expense on Contributed Plant - Water	0	62,782	62,782	17
NONE			0	18
Total (Acct. 426):	0	62,782	62,782	
TOTAL MISCELLANEOUS INCOME DEDUCTIONS:	(62,142)	62,782	640	
INTEREST CHARGES				
Interest on Long-Term Debt (427):				
Derived	0	0	0	19
Total (Acct. 427):	0	0	0	
Amortization of Debt Discount and Expense (428):				
NONE			0	20
Total (Acct. 428):	0	0	0	
Amortization of Premium on Debt--Cr. (429):				
NONE			0	21
Total (Acct. 429):	0	0	0	
Interest on Debt to Municipality (430):				
Derived	95,720	0	95,720	22
Total (Acct. 430):	95,720	0	95,720	
Other Interest Expense (431):				
Derived	0	0	0	23
Total (Acct. 431):	0	0	0	
Interest Charged to Construction--Cr. (432):				
NONE			0	24
Total (Acct. 432):	0	0	0	
TOTAL INTEREST CHARGES:	95,720	0	95,720	
NET INCOME:	146,381	(62,782)	83,599	
EARNED SURPLUS				
Unappropriated Earned Surplus (Beginning of Year) (216):				
Derived	5,977,609	2,379,019	8,356,628	25
Total (Acct. 216):	5,977,609	2,379,019	8,356,628	

DETAILS OF INCOME STATEMENT ACCOUNTS

1. Report each item (when individually or when like items are combined) greater than \$10,000 (class AB), \$5,000 (class C) and \$2,000 (class D) and all other lesser amounts grouped as Miscellaneous. Describe fully using other than account titles.
 2. Nonregulated sewer income should be reported as Income from Nonutility Operations, Account 417.

Description of Item (a)	Earnings (216.1) (b)	Contributions (216.2) (c)	Total This Year (d)	
EARNED SURPLUS				
Balance Transferred from Income (433):				
Derived	146,381	(62,782)	83,599	26
Total (Acct. 433):	146,381	(62,782)	83,599	
Miscellaneous Credits to Surplus (434):				
NONE			0	27
Total (Acct. 434):	0	0	0	
Miscellaneous Debits to Surplus--Debit (435):				
NONE			0	28
Total (Acct. 435)--Debit:	0	0	0	
Appropriations of Surplus--Debit (436):				
Detail appropriations to (from) account 215			0	29
Total (Acct. 436)--Debit:	0	0	0	
Appropriations of Income to Municipal Funds--Debit (439):				
OPERATING TRANSFER TO CITY OF GLENDALE	45,000		45,000	30
Total (Acct. 439)--Debit:	45,000	0	45,000	
UNAPPROPRIATED EARNED SURPLUS (END OF YEAR):	6,078,990	2,316,237	8,395,227	

INCOME FROM MERCHANDISING, JOBBING & CONTRACT WORK (ACCTS. 415-416)

Particulars (a)	Water (b)	Electric (c)	Sewer (d)	Gas (e)	Total (f)	
Revenues (account 415)					0	1
Costs and Expenses of Merchandising, Jobbing and Contract Work (416):						
Cost of merchandise sold					0	2
Payroll					0	3
Materials					0	4
Taxes					0	5
Other (list by major classes):						
NONE					0	6
Total costs and expenses	0	0	0	0	0	
Net income (or loss)	0	0	0	0	0	

REVENUES SUBJECT TO WISCONSIN REMAINDER ASSESSMENT

1. Report data necessary to calculate revenue subject to Wisconsin remainder assessment pursuant to Wis. Stat. § 196.85(2) and Wis. Admin. Code Ch. PSC 5.
2. If the sewer department is not regulated by the PSC, do not report sewer department data in column (d).

Description (a)	Water Utility (b)	Electric Utility (c)	Sewer Utility (Regulated Only) (d)	Gas Utility (e)	Total (f)	
Total operating revenues	2,501,295	0	0	0	2,501,295	1
Less: interdepartmental sales	0		0	0	0	2
Less: interdepartmental rents	0	0		0	0	3
Less: return on net investment in meters charged to regulated sewer department. (Do not report if nonregulated sewer.)	0				0	4
Less: uncollectibles directly expensed as reported in water acct. 904 (690 class D), sewer acct. 843, and electric acct. 904 -or- Net write-offs when Accumulated Provision for Uncollectible Accounts (acct. 144) is maintained					0	5
Other Increases or (Decreases) to Operating Revenues - Specify:						
NONE					0	6
Revenues subject to Wisconsin Remainder Assessment	2,501,295	0	0	0	2,501,295	

DISTRIBUTION OF TOTAL PAYROLL

1. Amounts charged to Utility Financed and to Contributed Plant accounts should be combined and reported in plant or accumulated depreciation accounts.
2. Amount originally charged to clearing accounts as shown in column (b) should be shown as finally distributed in column (c).
3. The amount for clearing accounts in column (c) is entered as a negative for account "Clearing Accounts" and the distributions to accounts on all other lines in column (c) will be positive with the total of column (c) being zero.
4. Provide additional information in the schedule footnotes when necessary.

Accounts Charged (a)	Direct Payroll Distribution (b)	Allocation of Amounts Charged Clearing Accts. (c)	Total (d)	
Water operating expenses	276,765	0	276,765	1
Electric operating expenses	0	0	0	2
Gas operating expenses	0	0	0	3
Heating operating expenses	0	0	0	4
Sewer operating expenses	10,744	0	10,744	5
Merchandising and jobbing	0	0	0	6
Other nonutility expenses	0	0	0	7
Water utility plant accounts	0	0	0	8
Electric utility plant accounts	0	0	0	9
Gas utility plant accounts	0	0	0	10
Heating utility plant accounts	0	0	0	11
Sewer utility plant accounts	0	0	0	12
Accum. prov. for depreciation of water plant	0	0	0	13
Accum. prov. for depreciation of electric plant	0	0	0	14
Accum. prov. for depreciation of gas plant	0	0	0	15
Accum. prov. for depreciation of heating plant	0	0	0	16
Accum. prov. for depreciation of sewer plant	0	0	0	17
Clearing accounts	0	0	0	18
All other accounts	0	0	0	19
Total Payroll	287,509	0	287,509	

FULL-TIME EMPLOYEES (FTE)

Use FTE numbers where FTE stands for full-time employees or full-time equivalency. FTE can be computed by using total hours worked/2080 hours for a fiscal year. Estimate to the nearest tenth. If an employee works part time for more than one industry then determine FTE based on estimate of hours worked per industry.

Example: An employee worked 35% of their time on electric jobs, 30% on water jobs, 20% on sewer jobs and 15% on municipal nonutility jobs. The FTE by industry would be .4 for electric, .3 for water and .2 for sewer.

Industry (a)	FTE (b)	
Water	3.7	1
Electric		2
Gas		3
Sewer		4

BALANCE SHEET

Assets and Other Debits (a)	Balance End of Year (b)	Balance First of Year (c)	
UTILITY PLANT			
Utility Plant (101)	23,292,256	23,050,744	1
Less: Accumulated Provision for Depreciation and Amortization of Utility Plant (111)	7,882,519	7,428,204	2
Utility Plant Acquisition Adjustments (117-118)			3
Other Utility Plant Adjustments (119)			4
Total Net Utility Plant	15,409,737	15,622,540	
OTHER PROPERTY AND INVESTMENTS			
Nonutility Property (121)	7,944	7,944	5
Less: Accumulated Provision for Depreciation and Amortization of Nonutility Property (122)	5,781	5,658	6
Net Nonutility Property	2,163	2,286	
Investment in Municipality (123)	0	0	7
Other Investments (124)	0	0	8
Sinking Funds (125)	0	0	9
Depreciation Fund (126)	0	0	10
Other Special Funds (128)	0	0	11
Total Other Property and Investments	2,163	2,286	
CURRENT AND ACCRUED ASSETS			
Cash (131)	287,849	356,475	12
Special Deposits (134)	245,658	281,149	13
Working Funds (135)	150	150	14
Temporary Cash Investments (136)	102,511	102,294	15
Notes Receivable (141)	0	0	16
Customer Accounts Receivable (142)	256,837	247,180	17
Other Accounts Receivable (143)	351,864	326,764	18
Accumulated Provision for Uncollectible Accounts- -Cr. (144)	0	0	19
Receivables from Municipality (145)	305,437	307,922	20
Plant Materials and Operating Supplies (154)	58,789	55,340	21
Merchandise (155)	0	0	22
Other Materials and Supplies (156)	0	0	23
Stores Expense (163)	0	0	24
Prepayments (165)	93,665	0	25
Interest and Dividends Receivable (171)			26
Accrued Utility Revenues (173)	194,902	183,294	27
Miscellaneous Current and Accrued Assets (174)			28
Total Current and Accrued Assets	1,897,662	1,860,568	
DEFERRED DEBITS			
Unamortized Debt Discount and Expense (181)	0	0	29
Extraordinary Property Losses (182)	0	0	30
Preliminary Survey and Investigation Charges (183)	0	0	31
Clearing Accounts (184)	0	0	32
Temporary Facilities (185)	0	0	33
Miscellaneous Deferred Debits (186)	0	0	34
Total Deferred Debits	0	0	
Total Assets and Other Debits	17,309,562	17,485,394	

BALANCE SHEET

Liabilities and Other Credits (a)	Balance End of Year (b)	Balance First of Year (c)	
PROPRIETARY CAPITAL			
Capital Paid in by Municipality (200)	4,235,514	4,235,514	35
Appropriated Earned Surplus (215)			36
Unappropriated Earned Surplus (216)	8,395,227	8,356,628	37
Total Proprietary Capital	12,630,741	12,592,142	
LONG-TERM DEBT			
Bonds (221)	0	0	38
Advances from Municipality (223)	2,463,815	2,620,765	39
Other Long-Term Debt (224)	0	0	40
Total Long-Term Debt	2,463,815	2,620,765	
CURRENT AND ACCRUED LIABILITIES			
Notes Payable (231)	0	0	41
Accounts Payable (232)	149,871	171,210	42
Payables to Municipality (233)	1,179,922	1,155,026	43
Customer Deposits (235)			44
Taxes Accrued (236)	0	0	45
Interest Accrued (237)	25,693	25,549	46
Tax Collections Payable (241)			47
Miscellaneous Current and Accrued Liabilities (242)	8,513	8,965	48
Total Current and Accrued Liabilities	1,363,999	1,360,750	
DEFERRED CREDITS			
Unamortized Premium on Debt (251)	0	0	49
Customer Advances for Construction (252)			50
Other Deferred Credits (253)	851,007	911,737	51
Total Deferred Credits	851,007	911,737	
OPERATING RESERVES			
Property Insurance Reserve (261)			52
Injuries and Damages Reserve (262)			53
Pensions and Benefits Reserve (263)			54
Miscellaneous Operating Reserves (265)			55
Total Operating Reserves	0	0	
Total Liabilities and Other Credits	17,309,562	17,485,394	

NET UTILITY PLANT

Report utility plant accounts and related accumulated provisions for depreciation and amortization after allocation of common plant accounts and related provisions for depreciation and amortization to utility departments as of December 31.

Particulars (a)	Water (b)	Sewer (c)	Gas (d)	Electric (e)	
First of Year:					
Total Utility Plant - First of Year	23,050,744	0	0	0	1
<i>(Should agree with Util. Plant Jan. 1 in Property Tax Equivalent Schedule)</i>					
Plant Accounts:					
Utility Plant in Service - Financed by Utility Operations or by the Municipality (101.1)	19,319,644	0	0	0	2
Utility Plant in Service - Contributed Plant (101.2)	3,972,612	0	0	0	3
Utility Plant Purchased or Sold (102)					4
Utility Plant Leased to Others (104)					5
Property Held for Future Use (105)					6
Completed Construction not Classified (106)					7
Construction Work in Progress (107)					8
Total Utility Plant	23,292,256	0	0	0	
Accumulated Provision for Depreciation and Amortization:					
Accumulated Provision for Depreciation of Utility Plant in Service - Financed by Utility Operations or by the Municipality (111.1)	6,226,143	0	0	0	9
Accumulated Provision for Depreciation of Utility Plant in Service - Contributed Plant (111.2)	1,656,376	0	0	0	10
Accumulated Provision for Depreciation of Utility Plant Leased to Others (112)					11
Accumulated Provision for Depreciation of Property Held for Future Use (113)					12
Accumulated Provision for Amortization of Utility Plant in Service (114)					13
Accumulated Provision for Amortization of Utility Plant Leased to Others (115)					14
Accumulated Provision for Amortization of Property Held for Future Use (116)					15
Total Accumulated Provision	7,882,519	0	0	0	
Other Utility Plant Accounts:					
Utility Plant Acquisition Adjustments (117)					16
Accumulated Provision for Amortization of Utility Plant Acquisition Adjustments (118)					17
Other Utility Plant Adjustments (119)					18
Total Other Utility Plant Accounts	0	0	0	0	
Net Utility Plant	15,409,737	0	0	0	

**ACCUMULATED PROVISION FOR DEPRECIATION OF UTILITY PLANT
ON UTILITY PLANT FINANCED BY UTILITY OPERATION
OR BY THE MUNICIPALITY (ACCT. 111.1)**

Depreciation Accruals (Credits) during the year (111.1):

1. Report the amounts charged in the operating sections to Depreciation Expense (403).
2. If sewer operations are nonregulated, do not report sewer depreciation on this schedule.
3. Report the Depreciation Expense on Meters charged to sewer operations as an addition in the Water column.
If the sewer is also a regulated utility by the PSC, report an equal amount as a reduction in the Sewer column.
4. Report all other accruals charged to other accounts, such as to clearing accounts.

Particulars (a)	Water (b)	(c)	(d)	(e)	Total (f)	
Balance first of year (111.1)	5,834,608				5,834,608	1
Credits During Year						2
Accruals:						3
Charged depreciation expense (403)	405,748				405,748	4
Depreciation expense on meters						5
charged to sewer (see Note 3)	28,472				28,472	6
Accruals charged other						7
accounts (specify):						8
TRANSPORTATION EXPENSE	9,418				9,418	9
Salvage	0				0	10
Other credits (specify):						11
					0	12
					0	13
					0	14
					0	15
Total credits	443,638	0	0	0	443,638	16
Debits during year						17
Book cost of plant retired	52,103				52,103	18
Cost of removal	0				0	19
Other debits (specify):						20
					0	21
					0	22
					0	23
					0	24
Total debits	52,103	0	0	0	52,103	25
Balance end of year (111.1)	6,226,143	0	0	0	6,226,143	26
Footnotes						27

ACCUMULATED PROVISION FOR DEPRECIATION OF UTILITY PLANT ON CONTRIBUTED PLANT IN SERVICE (ACCT. 111.2)

Depreciation Accruals (Credits) during the year (111.2):

1. Report the amounts charged in the operating sections to Other Income Deductions (426).
2. If sewer operations are nonregulated, do not report sewer depreciation on this schedule.
3. Report the Depreciation Expense on Meters charged to sewer operations as an addition in the Water column.
If the sewer is also a regulated utility by the PSC, report an equal amount as a reduction in the Sewer column.
4. Report all other accruals charged to other accounts, such as to clearing accounts.

Particulars (a)	Water (b)	(c)	(d)	(e)	Total (f)	
Balance first of year (111.2)	1,593,594				1,593,594	1
Credits During Year						2
Accruals:						3
Charged Other Income Deductions (426)	62,782				62,782	4
Depreciation expense on meters						5
charged to sewer (see Note 3)					0	6
Accruals charged other						7
accounts (specify):						8
					0	9
Salvage	0				0	10
Other credits (specify):						11
					0	12
					0	13
					0	14
					0	15
Total credits	62,782	0	0	0	62,782	16
Debits during year						17
Book cost of plant retired	0				0	18
Cost of removal	0				0	19
Other debits (specify):						20
					0	21
					0	22
					0	23
					0	24
Total debits	0	0	0	0	0	25
Balance end of year (111.2)	1,656,376	0	0	0	1,656,376	26
Footnotes						27

NET NONUTILITY PROPERTY (ACCTS. 121 & 122)

1. Report separately each item of property with a book cost of \$5,000 or more included in account 121.
2. Other items may be grouped by classes of property.
3. Describe in detail any investment in sewer department carried in this account.

Description (a)	Balance First of Year (b)	Additions During Year (c)	Deductions During Year (d)	Balance End of Year (e)	
Nonregulated sewer plant	7,944			7,944	1
NONE	0			0	2
Total Nonutility Property (121)	7,944	0	0	7,944	
Less accum. prov. depr. & amort. (122)	5,658	123		5,781	3
Net Nonutility Property	2,286	(123)	0	2,163	

ACCUMULATED PROVISION FOR UNCOLLECTIBLE ACCOUNTS-CR. (ACCT. 144)

Particulars (a)	Amount (b)	
Balance first of year		1
Additions:		
Provision for uncollectibles during year		2
Collection of accounts previously written off: Utility Customers		3
Collection of accounts previously written off: Others		4
Total Additions	0	
Deductions:		
Accounts written off during the year: Utility Customers		5
Accounts written off during the year: Others		6
Total accounts written off	0	
Balance end of year	0	

MATERIALS AND SUPPLIES

Account (a)	Generation (b)	Transmission (c)	Distribution (d)	Other (e)	Total End of Year (f)	Amount Prior Year (g)	
Electric Utility							
Fuel (151)					0	0	1
Fuel stock expenses (152)					0	0	2
Plant mat. & oper. sup. (154)					0	0	3
Total Electric Utility					0	0	

Account	Total End of Year	Amount Prior Year	
Electric utility total	0	0	1
Water utility (154)	58,789	55,340	2
Sewer utility (154)		0	3
Heating utility (154)		0	4
Gas utility (154)		0	5
Merchandise (155)		0	6
Other materials & supplies (156)		0	7
Stores expense (163)		0	8
Total Materials and Supplies	58,789	55,340	

**UNAMORTIZED DEBT DISCOUNT & EXPENSE & PREMIUM ON DEBT
(ACCTS. 181 AND 251)**

Report net discount and expense or premium separately for each security issue.

Debt Issue to Which Related (a)	Written Off During Year		Balance End of Year (d)	
	Amount (b)	Account Charged or Credited (c)		
Unamortized debt discount & expense (181)				
NONE				1
Total			0	
Unamortized premium on debt (251)				
NONE				2
Total			0	

CAPITAL PAID IN BY MUNICIPALITY (ACCT. 200)

Report each item (when individually or when like items are combined) greater than \$10,000 (class AB), \$5,000 (class C) and \$2,000 (class D, sewer and privates) and all other lesser amounts grouped as Miscellaneous. Describe fully using other than account titles.

Particulars (a)	Amount (b)	
Balance first of year	4,235,514	1
Changes during year (explain):		
NONE		2
Balance end of year	<u><u>4,235,514</u></u>	

BONDS (ACCT. 221)

1. Report hereunder information required for each separate issue of bonds.
2. If there is more than one interest rate for an aggregate obligation issue, average the interest rates and report one rate.
3. Proceeds advanced by the municipality from sale of general obligation bonds, if repayable by utility, should be included in account 223.

Description of Issue (a)	Date of Issue (b)	Final Maturity Date (c)	Interest Rate (d)	Principal Amount End of Year (e)	1
NONE					1
Total Bonds (Account 221):				<u><u>0</u></u>	

NOTES PAYABLE & MISCELLANEOUS LONG-TERM DEBT

1. Report each class of debt included in Accounts 223, 224 and 231.
2. Proceeds of general obligation issues, if subject to repayment by the utility, should be included in Account 223.
3. If there is more than one interest rate for an aggregate obligation issue, average the interest rates and report one rate.

Account and Description of Obligation (a and b)	Date of Issue (c)	Final Maturity Date (d)	Interest Rate (e)	Principal Amount End of Year (f)	
Advances from Municipality (223)					
GENERAL OBLIGATION NOTES	04/15/2003	04/01/2013	3.42%	247,845	1
GENERAL OBLIGATION NOTES	04/12/2010	04/01/2020	2.72%	202,400	2
GENERAL OBLIGATION NOTES	04/01/2006	04/01/2016	3.99%	447,225	3
GENERAL OBLIGATION NOTES	04/02/2007	04/01/2017	3.99%	333,364	4
GENERAL OBLIGATION NOTES	04/03/2008	04/01/2018	3.75%	582,981	5
GENERAL OBLIGATION NOTES	04/01/2005	04/01/2015	3.86%	650,000	6
Total for Account 223				2,463,815	
Other Long-Term Debt (224)					
NONE	00/00/0000	00/00/0000	0.00%		7
Total for Account 224				0	
Notes Payable (231)					
NONE	00/00/0000	00/00/0000	0.00%		8
Total for Account 231				0	

TAXES ACCRUED (ACCT. 236)

Particulars (a)	Amount (b)	
Balance first of year	0	1
Accruals:		
Charged water department expense	315,038	2
Charged electric department expense		3
Charged sewer department expense	8,806	4
Other (explain):		
NONE		5
Total Accruals and other credits	323,844	
Taxes paid during year:		
County, state and local taxes	304,135	6
Social Security taxes	17,433	7
PSC Remainder Assessment	2,276	8
Other (explain):		
NONE		9
Total payments and other debits	323,844	
Balance end of year	0	

INTEREST ACCRUED (ACCT. 237)

1. Report below interest accrued on each utility obligation.
 2. Report Customer Deposits under Account 235.

Description of Issue (a)	Interest Accrued Balance First of Year (b)	Interest Accrued During Year (c)	Interest Paid During Year (d)	Interest Accrued Balance End of Year (e)	
Bonds (221)					
NONE	0			0	1
Subtotal	0	0	0	0	
Advances from Municipality (223)					
2003 - \$2,485,000 GO NOTES	3,297	10,970	11,709	2,558	2
2005 - \$1,095,000 GO NOTES	7,453	26,794	27,800	6,447	3
2006 - \$679,782 GO NOTES	5,154	18,649	19,306	4,497	4
2007 - \$417,750 GO NOTES	3,743	13,744	14,153	3,334	5
2008 - \$675,900 GO NOTES	5,902	22,108	22,608	5,402	6
2010 - \$202,400 GO NOTES		3,455		3,455	7
Subtotal	25,549	95,720	95,576	25,693	
Other Long-Term Debt (224)					
NONE	0			0	8
Subtotal	0	0	0	0	
Notes Payable (231)					
NONE	0			0	9
Subtotal	0	0	0	0	
Total	25,549	95,720	95,576	25,693	

DETAIL OF OTHER BALANCE SHEET ACCOUNTS

Report each item (when individually or when like items are combined) greater than \$10,000 (class AB), \$5,000 (class C) and \$2,000 (class D) and all other lesser amounts grouped as Miscellaneous. Describe fully using other than account titles.

Particulars (a)	Balance End of Year (b)	
Investment in Municipality (123):		
NONE		1
Total (Acct. 123):	0	
Other Investments (124):		
NONE		2
Total (Acct. 124):	0	
Sinking Funds (125):		
NONE		3
Total (Acct. 125):	0	
Depreciation Fund (126):		
NONE		4
Total (Acct. 126):	0	
Other Special Funds (128):		
NONE		5
Total (Acct. 128):	0	
Special Deposits (134):		
EMERGENCY FUND	33,931	6
MAINTENANCE FUND	211,727	7
Total (Acct. 134):	245,658	
Notes Receivable (141):		
NONE		8
Total (Acct. 141):	0	
Customer Accounts Receivable (142):		
Water	256,837	9
Electric		10
Sewer (Regulated)		11
Other (specify):		
NONE		12
Total (Acct. 142):	256,837	
Other Accounts Receivable (143):		
Sewer (Non-regulated)	198,894	13
Merchandising, jobbing and contract work		14
Other (specify):		
DUE FROM CUSTOMERS-STORM WATER	94,372	15
DUE FROM CUSTOMERS-ENVIRONMENTAL FEES	49,941	16
OTHER ACCOUNTS RECEIVABLE	8,657	17
Total (Acct. 143):	351,864	
Receivables from Municipality (145):		
DELINQUENT UTILITY BILLS PLACED ON TAX ROLL	251,793	18

DETAIL OF OTHER BALANCE SHEET ACCOUNTS

Report each item (when individually or when like items are combined) greater than \$10,000 (class AB), \$5,000 (class C) and \$2,000 (class D) and all other lesser amounts grouped as Miscellaneous. Describe fully using other than account titles.

Particulars (a)	Balance End of Year (b)	
Receivables from Municipality (145):		
RECEIVABLE FROM SEWER UTILITY	53,644	19
Total (Acct. 145):	305,437	
Prepayments (165):		
PREPAID 2011 NORTH SHORE WATER COMMISSION COSTS	93,665	20
Total (Acct. 165):	93,665	
Extraordinary Property Losses (182):		
NONE		21
Total (Acct. 182):	0	
Preliminary Survey and Investigation Charges (183):		
NONE		22
Total (Acct. 183):	0	
Clearing Accounts (184):		
NONE		23
Total (Acct. 184):	0	
Temporary Facilities (185):		
NONE		24
Total (Acct. 185):	0	
Miscellaneous Deferred Debits (186):		
NONE		25
Total (Acct. 186):	0	
Payables to Municipality (233):		
STORM FEES FOR CITY	150,079	26
ENVIRONMENTAL FEES FOR CITY	91,628	27
SEWER FEES FOR CITY	350,845	28
PAYABLE TO CITY OF GLENDALE	587,370	29
Total (Acct. 233):	1,179,922	
Other Deferred Credits (253):		
Regulatory Liability	807,859	30
DEFERRED SICK PAY AND VACATION	43,148	31
Total (Acct. 253):	851,007	

DETAIL OF OTHER BALANCE SHEET ACCOUNTS

Detail of Other Balance Sheet Accounts (Page F-22)

Please explain amounts in Accounts 143, 145 and/or 233 in excess of \$10,000, providing a short list or detail using other than terms such as "other revenues" "general" "miscellaneous" or repeating the account title.

Account 143-The \$49,941 Environmental Fee Receivable, the \$94,372 Storm Water receivable, and the \$198,894 Sewer receivable are all outstanding utility bill amounts that were not collected as of 12/31/10.

Account 145-Delinquent utility bills placed on the tax roll are just that. Receivable from sewer utility is related to shared meter costs.

Account 233-Specific lines detail amounts owed to the sewer/storm/environmental funds for cash amounts collected as part of the utility bill collections. Payable to the City of Glendale is primarily the water utility's portion of the capital improvement program (capital assets) that has not been paid to the city yet.

RETURN ON RATE BASE COMPUTATION

1. The data used in calculating rate base are averages.
2. Calculate those averages by summing the first-of-year and the end-of-year figures for each account and then dividing the sum by two.
3. Note: Do not include contributed plant in service, property held for future use, or construction work in progress with utility plant in service. These are not rate base components.

Average Rate Base (a)	Water (b)	Electric (c)	Sewer (d)	Gas (e)	Total (f)	
Add Average:						
Utility Plant in Service (101.1)	19,198,888	0	0	0	19,198,888	1
Materials and Supplies	57,064	0	0	0	57,064	2
Other (specify):						
NONE					0	3
Less Average:						
Reserve for Depreciation (111.1)	6,030,375	0	0	0	6,030,375	4
Customer Advances for Construction					0	5
Regulatory Liability	838,930	0	0	0	838,930	6
NONE					0	7
Average Net Rate Base	12,386,647	0	0	0	12,386,647	
Net Operating Income	179,242	0	0	0	179,242	8
Net Operating Income as a percent of						
Average Net Rate Base	1.45%	N/A	N/A	N/A	1.45%	

**REGULATORY LIABILITY - PRE-2003 HISTORICAL
ACCUMULATED DEPRECIATION ON CONTRIBUTED UTILITY
PLANT (253)**

Particulars (a)	Water (b)	Electric (c)	Sewer (d)	Gas (e)	Total (f)	
Balance First of Year	870,001	0	0	0	870,001	1
Add credits during year:						
NONE					0	2
Deduct charges:						
Miscellaneous Amortization (425)	62,142	0	0	0	62,142	3
Other (specify):						
NONE					0	4
Balance End of Year	807,859	0	0	0	807,859	

IMPORTANT CHANGES DURING THE YEAR

Report changes of any of the following types:

1. Acquisitions.

2. Leaseholder changes.

3. Extensions of service.

4. Estimated changes in revenues due to rate changes.

The water utility approved a 3.0% simplified rate case increase effective November 5, 2010.

5. Obligations incurred or assumed, excluding commercial paper.

6. Formal proceedings with the Public Service Commission.

7. Any additional matters.

WATER OPERATING REVENUES & EXPENSES

Particulars (a)	This Year (b)	Last Year (c)	
Operating Revenues			
Sales of Water			
Sales of Water (460-467)	2,399,034	2,298,636	1
Total Sales of Water	2,399,034	2,298,636	
Other Operating Revenues			
Forfeited Discounts (470)	25,809	25,722	2
Rents from Water Property (472)	15,942	15,057	3
Interdepartmental Rents (473)	0	0	4
Other Water Revenues (474)	60,510	59,067	5
Total Other Operating Revenues	102,261	99,846	
Total Operating Revenues	2,501,295	2,398,482	
Operation and Maintenance Expenses			
Source of Supply Expense (600-617)	616,842	661,236	6
Pumping Expenses (620-633)	0	0	7
Water Treatment Expenses (640-652)	0	0	8
Transmission and Distribution Expenses (660-678)	709,580	681,906	9
Customer Accounts Expenses (901-906)	74,929	75,415	10
Sales Expenses (910)	0	0	11
Administrative and General Expenses (920-932)	182,483	192,354	12
Total Operation and Maintenance Expenses	1,583,834	1,610,911	
Other Operating Expenses			
Depreciation Expense (403)	405,748	398,789	13
Amortization Expense (404-407)		0	14
Taxes (408)	332,471	318,629	15
Total Other Operating Expenses	738,219	717,418	
Total Operating Expenses	2,322,053	2,328,329	
NET OPERATING INCOME	179,242	70,153	

WATER OPERATING REVENUES - SALES OF WATER

1. Where customer meters record cubic feet, multiply by 7.48 to obtain number of gallons.
2. Report estimated gallons for unmetered sales.
3. Sales to multiple dwelling buildings through a single meter serving 3 or more family units should be classified commercial.
4. Account 460, Unmetered Sales to General Customers - Gallons of Water Sold should not include in any way quantity of water, i.e. metered, or measured by tank or pool volume. The quantity should be estimated based on size of pipe, flow, foot of frontage, etc. Bulk water sales should be Account 460 if the quantity is estimated and should be Account 461 if metered or measured by volume. Water related to construction should be a measured sale of water (Account 461).
5. Report average no. of individually-metered accounts (meters). The amount reported should be the average meter count. E.g., if a hospital has 5 meters, a total of 5 meters should be reported on this schedule in Average No. of Meters column.

Particulars (a)	Average No. of Meters (b)	Thousands of Gallons of Water Sold (c)	Amounts (d)	
Operating Revenues				
Sales of Water				
Unmetered Sales to General Customers (460)				
Residential (460.1)				1
Commercial (460.2)				2
Industrial (460.3)	1	1	6,013	3
Public Authority (460.4)				4
Total Unmetered Sales to General Customers (460)	1	1	6,013	
Metered Sales to General Customers (461)				
Residential (461.1)	3,978	221,573	872,178	5
Commercial (461.2)	467	251,285	678,328	6
Industrial (461.3)	33	117,453	272,945	7
Public Authority (461.4)	24	21,401	55,991	8
Total Metered Sales to General Customers (461)	4,502	611,712	1,879,442	
Private Fire Protection Service (462)	146		49,766	9
Public Fire Protection Service (463)	4,494		463,813	10
Other Water Sales (465)				11
Sales for Resale (466)		0	0	12
Interdepartmental Sales (467)				13
Total Sales of Water	9,143	611,713	2,399,034	

SALES FOR RESALE (ACCT. 466)

Use a separate line for each delivery point.

Customer Name (a)	Point of Delivery (b)	Thousands of Gallons Sold (c)	Revenues (d)	
NONE				1
Total		0	0	

OTHER OPERATING REVENUES (WATER)

1. Report revenues relating to each account and fully describe each item using other than the account title.
2. Report each item (when individually or when like items are combined) greater than \$10,000 (class AB), \$5,000 (class C) and \$2,000 (class D and privates) and all other lesser amounts grouped as Miscellaneous.
3. For a combined utility which also provides sewer service that is based upon water readings, report the return on net investment in meters charged to sewer department in Other Water Revenues (474).

Particulars (a)	Amount (b)	
Public Fire Protection Service (463):		
Amount billed for fighting fires outside utility's service areas (usually per rate schedule F-2 or BW-1)		1
Other (specify):		
Wholesale fire protection billed		2
Amount billed (usually per rate schedule F-1 or Fd-1)	463,813	3
NONE		4
Total Public Fire Protection Service (463)	463,813	
Forfeited Discounts (470):		
NONE		5
Customer late payment charges	25,809	6
Other (specify):		
Total Forfeited Discounts (470)	25,809	
Rents from Water Property (472):		
CELLULAR RENT	15,942	7
Total Rents from Water Property (472)	15,942	
Interdepartmental Rents (473):		
NONE		8
Total Interdepartmental Rents (473)	0	
Other Water Revenues (474):		
NORTH SHORE WATER COMMISSION - GENERAL PUBLIC CHARGES FOR SERVICES	7,319	9
NORTH SHORE WATER COMMISSION - CAPITAL PUBLIC CHARGES FOR SERVICES	15,558	10
NORTH SHORE WATER COMMISSION - GENERAL INCOME/WATER TESTING REVENUE	23,158	11
Return on net investment in meters charged to sewer department	14,475	12
Other (specify):		
Total Other Water Revenues (474)	60,510	

OTHER OPERATING REVENUES (WATER)

Other Operating Revenues (Water) (Page W-04)

Please explain amounts in Account 474 in excess of \$10,000, including like items grouped. Please provide, for example, a short list or detail using other than terms such as "other revenues" "general" "miscellaneous" or repeating the account title.

The North Shore Water Commission General Income, General Public Charges for Services, and Capital Public Charges for Services numbers come from the North Shore Water Commission's audited financial report.

Return on net investment in meters charged to sewer department-This amount is the sewer's portion (50%) of the calculation of Average net investment in meters * rate of return per PSC rate order.

WATER OPERATION & MAINTENANCE EXPENSES

Each expense account that has an increase or a decrease when compared to the previous year of greater than 15 percent, but not less than \$10,000, shall be fully explained in the schedule footnotes.

Particulars (a)	This Year (b)	Last Year (c)	
SOURCE OF SUPPLY EXPENSES			
Operation Supervision and Engineering (600)	0		1
Operation Labor and Expenses (601)	0		2
Purchased Water (602)	616,842	661,236	3
Miscellaneous Expenses (603)	0		4
Rents (604)	0		5
Maintenance Supervision and Engineering (610)	0		6
Maintenance of Structures and Improvements (611)	0		7
Maintenance of Collecting and Impounding Reservoirs (612)	0		8
Maintenance of Lake, River and Other Intakes (613)	0		9
Maintenance of Wells and Springs (614)	0		10
Maintenance of Supply Mains (616)	0		11
Maintenance of Miscellaneous Water Source Plant (617)	0		12
Total Source of Supply Expenses	616,842	661,236	
PUMPING EXPENSES			
Operation Supervision and Engineering (620)	0		13
Fuel for Power Production (621)	0		14
Power Production Labor and Expenses (622)	0		15
Fuel or Power Purchased for Pumping (623)	0		16
Pumping Labor and Expenses (624)	0		17
Expenses Transferred--Credit (625)	0		18
Miscellaneous Expenses (626)	0		19
Rents (627)	0		20
Maintenance Supervision and Engineering (630)	0		21
Maintenance of Structures and Improvements (631)	0		22
Maintenance of Power Production Equipment (632)	0		23
Maintenance of Pumping Equipment (633)	0		24
Total Pumping Expenses	0	0	
WATER TREATMENT EXPENSES			
Operation Supervision and Engineering (640)	0		25
Chemicals (641)	0		26
Operation Labor and Expenses (642)	0		27
Miscellaneous Expenses (643)	0		28
Rents (644)	0		29
Maintenance Supervision and Engineering (650)	0		30
Maintenance of Structures and Improvements (651)	0		31
Maintenance of Water Treatment Equipment (652)	0		32
Total Water Treatment Expenses	0	0	

WATER OPERATION & MAINTENANCE EXPENSES

Each expense account that has an increase or a decrease when compared to the previous year of greater than 15 percent, but not less than \$10,000, shall be fully explained in the schedule footnotes.

Particulars (a)	This Year (b)	Last Year (c)	
TRANSMISSION AND DISTRIBUTION EXPENSES			
Operation Supervision and Engineering (660)	110,272	111,647	33
Storage Facilities Expenses (661)		0	34
Transmission and Distribution Lines Expenses (662)		0	35
Meter Expenses (663)	7,152	561	36
Customer Installations Expenses (664)	13,126	15,401	37
Miscellaneous Expenses (665)	597	628	38
Rents (666)	11,000	11,000	39
Maintenance Supervision and Engineering (670)		0	40
Maintenance of Structures and Improvements (671)		0	41
Maintenance of Distribution Reservoirs and Standpipes (672)	10,742	2,543	42
Maintenance of Transmission and Distribution Mains (673)	520,375	506,492	43
Maintenance of Services (675)	3,768	3,331	44
Maintenance of Meters (676)	7,292	13,012	45
Maintenance of Hydrants (677)	25,256	17,291	46
Maintenance of Miscellaneous Plant (678)		0	47
Total Transmission and Distribution Expenses	709,580	681,906	
CUSTOMER ACCOUNTS EXPENSES			
Supervision (901)		0	48
Meter Reading Expenses (902)	5,638	9,010	49
Customer Records and Collection Expenses (903)	69,291	66,405	50
Uncollectible Accounts (904)		0	51
Miscellaneous Customer Accounts Expenses (905)		0	52
Customer Service and Information Expenses (906)		0	53
Total Customer Accounts Expenses	74,929	75,415	
SALES EXPENSES			
Sales Expenses (910)		0	54
Total Sales Expenses	0	0	
ADMINISTRATIVE AND GENERAL EXPENSES			
Administrative and General Salaries (920)	52,997	53,110	55
Office Supplies and Expenses (921)	1,311	1,330	56
Administrative Expenses Transferred--Credit (922)		0	57
Outside Services Employed (923)	10,287	33,114	58
Property Insurance (924)	5,368	6,779	59
Injuries and Damages (925)	7,192	8,229	60
Employee Pensions and Benefits (926)	87,603	76,820	61
Regulatory Commission Expenses (928)		0	62
Duplicate Charges--Credit (929)		0	63

WATER OPERATION & MAINTENANCE EXPENSES

Each expense account that has an increase or a decrease when compared to the previous year of greater than 15 percent, but not less than \$10,000, shall be fully explained in the schedule footnotes.

Particulars (a)	This Year (b)	Last Year (c)	
ADMINISTRATIVE AND GENERAL EXPENSES			
Miscellaneous General Expenses (930)	10,225	5,472	64
Rents (931)	7,500	7,500	65
Maintenance of General Plant (932)		0	66
Total Administrative and General Expenses	182,483	192,354	
Total Operation and Maintenance Expenses	1,583,834	1,610,911	

WATER OPERATION & MAINTENANCE EXPENSES

Water Operation & Maintenance Expenses (Page W-05)

If Fuel or Power Purchased for Pumping (623), divided by the Total kWh Used for Pumping on the Source of Supply, Pumping and Purchased Water Statistics schedule, is less than 3 cents or greater than 12 cents, please explain.

Account 623-All pumping expenses are borne by the North Shore Water Commission and the entire cost of providing water, including pumping costs are included in account 602 Purchased Water.

For values that represent an increase or a decrease when compared to the previous year of greater than 15%, but not less \$10,000, please explain.

Account 923-The North Shore Water Commission had a water quality study performed in 2009 which was not performed in 2010 which explains the 2010 cost decrease.

TAXES (ACCT. 408 - WATER)

When allocation of taxes is made between departments, explain method used.

Description of Tax (a)	Method Used to Allocate Between Departments (b)	This Year (c)	Last Year (d)	
Property Tax Equivalent		321,568	307,818	1
Less: Local and School Tax Equivalent on Meters Charged to Sewer Department		8,806	7,745	2
Net property tax equivalent		312,762	300,073	
Social Security		17,433	16,385	3
PSC Remainder Assessment		2,276	2,171	4
Other (specify): NONE			0	5
Total tax expense		332,471	318,629	

PROPERTY TAX EQUIVALENT (WATER)

1. No property tax equivalent shall be determined for sewer utilities or town sanitary district water utilities.
2. Tax rates are those issued in November (usually) of the year being reported and are available from the municipal treasurer. Report the tax rates in mills to six (6) decimal places.
3. The assessment ratio is available from the municipal treasurer. Report the ratio as a decimal to six (6) places.
4. The utility plant balance first of year should include the gross book values of plant in service (total of utility financed and contributed plant), property held for future use and construction work in progress.
5. An "other tax rate" is included in the "Net Local and School Tax Rate Calculation" to the extent that it is local. An example is a local library tax. Fully explain the rate in the Property Tax Equivalent schedule footnotes.
6. The Property Tax Equivalent to be reported for the year is determined pursuant to Wis. Stat § 66.0811(2). Report the higher of the current year calculation or the tax equivalent reported in the 1994 PSC annual report, unless, the municipality has authorized a lower amount, then that amount is reported as the property tax equivalent.
7. If the municipality has authorized a lower amount, the authorization description and date of the authorization must be reported in the Property Tax Equivalent schedule footnotes.

Particulars (a)	Units (b)	Total (c)	County A (d)	County B (e)	County C (f)	County D (g)	
County name			Milwaukee				1
SUMMARY OF TAX RATES							2
State tax rate	mills		0.182764				3
County tax rate	mills		4.795676				4
Local tax rate	mills		6.814177				5
School tax rate	mills		10.560013				6
Voc. school tax rate	mills		2.066594				7
Other tax rate - Local	mills		0.000000				8
Other tax rate - Non-Local	mills		1.553739				9
Total tax rate	mills		25.972963				10
Less: state credit	mills		1.406230				11
Net tax rate	mills		24.566733				12
PROPERTY TAX EQUIVALENT CALCULATION							13
Local Tax Rate	mills		6.814177				14
Combined School Tax Rate	mills		12.626607				15
Other Tax Rate - Local	mills		0.000000				16
Total Local & School Tax	mills		19.440784				17
Total Tax Rate	mills		25.972963				18
Ratio of Local and School Tax to Total	dec.		0.748501				19
Total tax net of state credit	mills		24.566733				20
Net Local and School Tax Rate	mills		18.388220				21
Utility Plant, Jan. 1	\$	23,050,744	23,050,744				22
Materials & Supplies	\$	55,340	55,340				23
Subtotal	\$	23,106,084	23,106,084				24
Less: Plant Outside Limits	\$	4,227,915	4,227,915				25
Taxable Assets	\$	18,878,169	18,878,169				26
Assessment Ratio	dec.		0.926346				27
Assessed Value	\$	17,487,716	17,487,716				28
Net Local & School Rate	mills		18.388220				29
Tax Equiv. Computed for Current Year	\$	321,568	321,568				30
Tax Equivalent per 1994 PSC Report	\$	162,572					31
Any lower tax equivalent as authorized by municipality (see note 6)	\$						32 33
Tax equiv. for current year (see note 6)	\$	321,568					34
Footnotes							35

PROPERTY TAX EQUIVALENT (WATER)

Property Tax Equivalent (Water) (Page W-07)

If Other Tax Rate - Local and/or Other Tax Rate - Non-Local are greater than zero, please explain.

The other tax rate Non-Local is the levy by the Milwaukee County Metro Sewer District (MMSD).

WATER UTILITY PLANT IN SERVICE

--Plant Financed by Utility or Municipality--

1. All adjustments, corrections and reclassifications (including to/from plant financed by contributions) should be reported in Column (f), Adjustments.
2. Explain fully as a schedule footnote the nature of all entries reported in Column (f), Adjustments.
3. Explain as a schedule footnote the dollar additions and retirements reported in Columns (c) and (e) for each account over \$100,000. If applicable, provide construction authorization.
4. Use only the account titles listed. If the utility has subaccounts other than accounts 391.1 and 397.1, combine them into one total and detail by subaccount as a schedule footnote.

Accounts (a)	Balance First of Year (b)	Additions During Year (c)	Retirements During Year (e)	Adjustments Increase or (Decrease) (f)	Balance End of Year (g)	
INTANGIBLE PLANT						
Organization (301)	0				0	1
Franchises and Consents (302)	0				0	2
Miscellaneous Intangible Plant (303)	5,172				5,172	3
Total Intangible Plant	5,172	0	0	0	5,172	
SOURCE OF SUPPLY PLANT						
Land and Land Rights (310)	0				0	4
Structures and Improvements (311)	0				0	5
Collecting and Impounding Reservoirs (312)	0				0	6
Lake, River and Other Intakes (313)	515,249				515,249	7
Wells and Springs (314)	0				0	8
Supply Mains (316)	230,618				230,618	9
Other Water Source Plant (317)	0				0	10
Total Source of Supply Plant	745,867	0	0	0	745,867	
PUMPING PLANT						
Land and Land Rights (320)	18,939				18,939	11
Structures and Improvements (321)	264,176				264,176	12
Other Power Production Equipment (323)	49,518	1,365			50,883	13
Electric Pumping Equipment (325)	618,358				618,358	14
Diesel Pumping Equipment (326)	0				0	15
Other Pumping Equipment (328)	3,723				3,723	16
Total Pumping Plant	954,714	1,365	0	0	956,079	
WATER TREATMENT PLANT						
Land and Land Rights (330)	26,825				26,825	17
Structures and Improvements (331)	581,137	2,485			583,622	18
Sand or Other Media Filtration Equipment (332)	2,585,946				2,585,946	19
Membrane Filtration Equipment (333)	0				0	20
Other Water Treatment Equipment (334)	137,097	34,948			172,045	21
Total Water Treatment Plant	3,331,005	37,433	0	0	3,368,438	
TRANSMISSION AND DISTRIBUTION PLANT						
Land and Land Rights (340)	1,250				1,250	22
Structures and Improvements (341)	7,156				7,156	23
Distribution Reservoirs and Standpipes (342)	157,092	13,567			170,659	24
Transmission and Distribution Mains (343)	8,725,226	190,878	17,806		8,898,298	25
Services (345)	1,650,527				1,650,527	26
Meters (346)	1,236,066	2,860	27,875		1,211,051	27
Hydrants (348)	1,105,978	30,631	6,422		1,130,187	28

WATER UTILITY PLANT IN SERVICE --Plant Financed by Utility or Municipality--

1. All adjustments, corrections and reclassifications (including to/from plant financed by contributions) should be reported in Column (f), Adjustments.
2. Explain fully as a schedule footnote the nature of all entries reported in Column (f), Adjustments.
3. Explain as a schedule footnote the dollar additions and retirements reported in Columns (c) and (e) for each account over \$100,000. If applicable, provide construction authorization.
4. Use only the account titles listed. If the utility has subaccounts other than accounts 391.1 and 397.1, combine them into one total and detail by subaccount as a schedule footnote.

Accounts (a)	Balance First of Year (b)	Additions During Year (c)	Retirements During Year (e)	Adjustments Increase or (Decrease) (f)	Balance End of Year (g)	
TRANSMISSION AND DISTRIBUTION PLANT						
Other Transmission and Distribution Plant (349)	800				800	29
Total Transmission and Distribution Plant	12,884,095	237,936	52,103	0	13,069,928	
GENERAL PLANT						
Land and Land Rights (389)	0				0	30
Structures and Improvements (390)	68,826	1,687			70,513	31
Office Furniture and Equipment (391)	30,273				30,273	32
Computer Equipment (391.1)	164,004				164,004	33
Transportation Equipment (392)	145,221				145,221	34
Stores Equipment (393)	773				773	35
Tools, Shop and Garage Equipment (394)	90,381	1,961			92,342	36
Laboratory Equipment (395)	37,767				37,767	37
Power Operated Equipment (396)	70,877				70,877	38
Communication Equipment (397)	483,849				483,849	39
SCADA Equipment (397.1)	42,454	13,233			55,687	40
Miscellaneous Equipment (398)	22,854				22,854	41
Total General Plant	1,157,279	16,881	0	0	1,174,160	
Total utility plant in service directly assignable	19,078,132	293,615	52,103	0	19,319,644	
Common Utility Plant Allocated to Water Department (300)	0				0	42
Total utility plant in service	19,078,132	293,615	52,103	0	19,319,644	

WATER UTILITY PLANT IN SERVICE --Plant Financed by Contributions--

1. All adjustments, corrections and reclassifications (including to/from plant financed by contributions) should be reported in Column (f), Adjustments.
2. Explain fully as a schedule footnote the nature of all entries reported in Column (f), Adjustments.
3. Explain as a schedule footnote the dollar additions and retirements reported in Columns (c) and (e) for each account over \$100,000. If applicable, provide construction authorization.
4. Use only the account titles listed. If the utility has subaccounts other than accounts 391.1 and 397.1, combine them into one total and detail by subaccount as a schedule footnote.

Accounts (a)	Balance First of Year (b)	Additions During Year (c)	Retirements During Year (e)	Adjustments Increase or (Decrease) (f)	Balance End of Year (g)	
INTANGIBLE PLANT						
Organization (301)	0				0	1
Franchises and Consents (302)	0				0	2
Miscellaneous Intangible Plant (303)	0				0	3
Total Intangible Plant	0	0	0	0	0	
SOURCE OF SUPPLY PLANT						
Land and Land Rights (310)	0				0	4
Structures and Improvements (311)	0				0	5
Collecting and Impounding Reservoirs (312)	0				0	6
Lake, River and Other Intakes (313)	0				0	7
Wells and Springs (314)	0				0	8
Supply Mains (316)	0				0	9
Other Water Source Plant (317)	0				0	10
Total Source of Supply Plant	0	0	0	0	0	
PUMPING PLANT						
Land and Land Rights (320)	0				0	11
Structures and Improvements (321)	0				0	12
Other Power Production Equipment (323)	0				0	13
Electric Pumping Equipment (325)	0				0	14
Diesel Pumping Equipment (326)	0				0	15
Other Pumping Equipment (328)	0				0	16
Total Pumping Plant	0	0	0	0	0	
WATER TREATMENT PLANT						
Land and Land Rights (330)	0				0	17
Structures and Improvements (331)	0				0	18
Sand or Other Media Filtration Equipment (332)	0				0	19
Membrane Filtration Equipment (333)	0				0	20
Other Water Treatment Equipment (334)	0				0	21
Total Water Treatment Plant	0	0	0	0	0	
TRANSMISSION AND DISTRIBUTION PLANT						
Land and Land Rights (340)	0				0	22
Structures and Improvements (341)	0				0	23
Distribution Reservoirs and Standpipes (342)	0				0	24
Transmission and Distribution Mains (343)	3,258,312				3,258,312	25
Services (345)	672,750				672,750	26
Meters (346)	0				0	27

WATER UTILITY PLANT IN SERVICE --Plant Financed by Contributions--

1. All adjustments, corrections and reclassifications (including to/from plant financed by contributions) should be reported in Column (f), Adjustments.
2. Explain fully as a schedule footnote the nature of all entries reported in Column (f), Adjustments.
3. Explain as a schedule footnote the dollar additions and retirements reported in Columns (c) and (e) for each account over \$100,000. If applicable, provide construction authorization.
4. Use only the account titles listed. If the utility has subaccounts other than accounts 391.1 and 397.1, combine them into one total and detail by subaccount as a schedule footnote.

Accounts (a)	Balance First of Year (b)	Additions During Year (c)	Retirements During Year (e)	Adjustments Increase or (Decrease) (f)	Balance End of Year (g)	
TRANSMISSION AND DISTRIBUTION PLANT						
Hydrants (348)	41,550				41,550	28
Other Transmission and Distribution Plant (349)	0				0	29
Total Transmission and Distribution Plant	3,972,612	0	0	0	3,972,612	
GENERAL PLANT						
Land and Land Rights (389)	0				0	30
Structures and Improvements (390)	0				0	31
Office Furniture and Equipment (391)	0				0	32
Computer Equipment (391.1)	0				0	33
Transportation Equipment (392)	0				0	34
Stores Equipment (393)	0				0	35
Tools, Shop and Garage Equipment (394)	0				0	36
Laboratory Equipment (395)	0				0	37
Power Operated Equipment (396)	0				0	38
Communication Equipment (397)	0				0	39
SCADA Equipment (397.1)	0				0	40
Miscellaneous Equipment (398)	0				0	41
Total General Plant	0	0	0	0	0	
Total utility plant in service directly assignable	3,972,612	0	0	0	3,972,612	
Common Utility Plant Allocated to Water Department (300)	0				0	42
Total utility plant in service	3,972,612	0	0	0	3,972,612	

ACCUMULATED PROVISION FOR DEPRECIATION - WATER

--Plant Financed by Utility or Municipality--

1. Use only the account titles listed. If the utility has subaccounts other than accounts 391.1 and 397.1, combine them into one total and detail by subaccount in a schedule footnote.
2. If more than one depreciation rate is used, report the average rate in column (c).

Primary Plant Accounts (a)	Balance First of Year (b)	Rate % Used (c)	Accruals During Year (d)	
SOURCE OF SUPPLY PLANT				
Structures and Improvements (311)	0	0.00%		1
Collecting and Impounding Reservoirs (312)	0	0.00%		2
Lake, River and Other Intakes (313)	255,651	1.70%	8,759	3
Wells and Springs (314)	0	0.00%		4
Supply Mains (316)	119,976	1.80%	4,151	5
Other Water Source Plant (317)	0	0.00%		6
Total Source of Supply Plant	375,627		12,910	
PUMPING PLANT				
Structures and Improvements (321)	165,878	3.20%	8,454	7
Other Power Production Equipment (323)	49,518	4.40%	1,365	8
Electric Pumping Equipment (325)	531,259	4.40%	26,870	9
Diesel Pumping Equipment (326)	0	0.00%		10
Other Pumping Equipment (328)	904	4.40%	164	11
Total Pumping Plant	747,559		36,853	
WATER TREATMENT PLANT				
Structures and Improvements (331)	450,243	3.20%	18,636	12
Sand or Other Media Filtration Equipment (332)	1,305,682	3.30%	85,336	13
Membrane Filtration Equipment (333)	0	0.00%		14
Other Water Treatment Equipment (334)	2,262	3.30%	5,101	15
Total Water Treatment Plant	1,758,187		109,073	
TRANSMISSION AND DISTRIBUTION PLANT				
Structures and Improvements (341)	6,605	3.20%	229	16
Distribution Reservoirs and Standpipes (342)	137,982	1.90%	3,114	17
Transmission and Distribution Mains (343)	541,686	1.30%	114,553	18
Services (345)	550,683	2.90%	47,865	19
Meters (346)	470,798	5.50%	67,297	20
Hydrants (348)	281,013	2.20%	24,598	21
Other Transmission and Distribution Plant (349)	220	5.00%	40	22
Total Transmission and Distribution Plant	1,988,987		257,696	
GENERAL PLANT				
Structures and Improvements (390)	3,808	2.90%	2,020	23
Office Furniture and Equipment (391)	29,495	5.80%	578	24
Computer Equipment (391.1)	164,004	26.70%	0	25
Transportation Equipment (392)	109,230	13.30%	9,418	26
Stores Equipment (393)	292	5.80%	45	27
Tools, Shop and Garage Equipment (394)	81,460	5.80%	4,200	28
Laboratory Equipment (395)	25,476	5.80%	2,190	29

ACCUMULATED PROVISION FOR DEPRECIATION - WATER (cont.)
--Plant Financed by Utility or Municipality--

Account (e)	Book Cost of Plant Retired (f)	Cost of Removal (g)	Salvage (h)	Adjustments Increase or (Decrease) (i)	Balance End of Year (j)	
311					0	1
312					0	2
313					264,410	3
314					0	4
316					124,127	5
317					0	6
	0	0	0	0	388,537	
321					174,332	7
323					50,883	8
325					558,129	9
326					0	10
328					1,068	11
	0	0	0	0	784,412	
331					468,879	12
332					1,391,018	13
333					0	14
334					7,363	15
	0	0	0	0	1,867,260	
341					6,834	16
342					141,096	17
343	17,806				638,433	18
345					598,548	19
346	27,875				510,220	20
348	6,422				299,189	21
349					260	22
	52,103	0	0	0	2,194,580	
390					5,828	23
391					30,073	24
391.1					164,004	25
392					118,648	26
393					337	27
394					85,660	28
395					27,666	29

ACCUMULATED PROVISION FOR DEPRECIATION - WATER
--Plant Financed by Utility or Municipality--

1. Use only the account titles listed. If the utility has subaccounts other than accounts 391.1 and 397.1, combine them into one total and detail by subaccount in a schedule footnote.
 2. If more than one depreciation rate is used, report the average rate in column (c).

Primary Plant Accounts (a)	Balance First of Year (b)	Rate % Used (c)	Accruals During Year (d)	
GENERAL PLANT				
Power Operated Equipment (396)	54,278	7.50%	2,814	30
Communication Equipment (397)	483,848	15.00%	0	31
SCADA Equipment (397.1)	6,315	9.20%	4,514	32
Miscellaneous Equipment (398)	6,042	5.80%	1,326	33
Total General Plant	964,248		27,105	
Total accum. prov. directly assignable	5,834,608		443,637	
 Common Utility Plant Allocated to Water Department	 0	 0.00%		 34
 Total accum. prov. for depreciation	 5,834,608		 443,637	

ACCUMULATED PROVISION FOR DEPRECIATION - WATER (cont.)
--Plant Financed by Utility or Municipality--

Account (e)	Book Cost of Plant Retired (f)	Cost of Removal (g)	Salvage (h)	Adjustments Increase or (Decrease) (i)	Balance End of Year (j)	
396					57,092	30
397					483,848	31
397.1					10,829	32
398					7,368	33
	0	0	0	0	991,353	
	52,103	0	0	0	6,226,142	
					0	34
	52,103	0	0	0	6,226,142	

ACCUMULATED PROVISION FOR DEPRECIATION - WATER

--Plant Financed by Contributions--

1. Use only the account titles listed. If the utility has subaccounts other than accounts 391.1 and 397.1, combine them into one total and detail by subaccount in a schedule footnote.
2. If more than one depreciation rate is used, report the average rate in column (c).

Primary Plant Accounts (a)	Balance First of Year (b)	Rate % Used (c)	Accruals During Year (d)	
SOURCE OF SUPPLY PLANT				
Structures and Improvements (311)	0	0.00%		1
Collecting and Impounding Reservoirs (312)	0	0.00%		2
Lake, River and Other Intakes (313)	0	0.00%		3
Wells and Springs (314)	0	0.00%		4
Supply Mains (316)	0	0.00%		5
Other Water Source Plant (317)	0	0.00%		6
Total Source of Supply Plant	0		0	
PUMPING PLANT				
Structures and Improvements (321)	0	0.00%		7
Other Power Production Equipment (323)	0	0.00%		8
Electric Pumping Equipment (325)	0	0.00%		9
Diesel Pumping Equipment (326)	0	0.00%		10
Other Pumping Equipment (328)	0	0.00%		11
Total Pumping Plant	0		0	
WATER TREATMENT PLANT				
Structures and Improvements (331)	0	0.00%		12
Sand or Other Media Filtration Equipment (332)	0	0.00%		13
Membrane Filtration Equipment (333)	0	0.00%		14
Other Water Treatment Equipment (334)	0	0.00%		15
Total Water Treatment Plant	0		0	
TRANSMISSION AND DISTRIBUTION PLANT				
Structures and Improvements (341)	0	0.00%		16
Distribution Reservoirs and Standpipes (342)	0	0.00%		17
Transmission and Distribution Mains (343)	1,122,957	1.30%	42,358	18
Services (345)	459,651	2.90%	19,510	19
Meters (346)	0	0.00%		20
Hydrants (348)	10,986	2.20%	914	21
Other Transmission and Distribution Plant (349)	0	0.00%		22
Total Transmission and Distribution Plant	1,593,594		62,782	
GENERAL PLANT				
Structures and Improvements (390)	0	0.00%		23
Office Furniture and Equipment (391)	0	0.00%		24
Computer Equipment (391.1)	0	0.00%		25
Transportation Equipment (392)	0	0.00%		26
Stores Equipment (393)	0	0.00%		27
Tools, Shop and Garage Equipment (394)	0	0.00%		28
Laboratory Equipment (395)	0	0.00%		29

ACCUMULATED PROVISION FOR DEPRECIATION - WATER (cont.)
--Plant Financed by Contributions--

Account (e)	Book Cost of Plant Retired (f)	Cost of Removal (g)	Salvage (h)	Adjustments Increase or (Decrease) (i)	Balance End of Year (j)	
311					0	1
312					0	2
313					0	3
314					0	4
316					0	5
317					0	6
	0	0	0	0	0	
321					0	7
323					0	8
325					0	9
326					0	10
328					0	11
	0	0	0	0	0	
331					0	12
332					0	13
333					0	14
334					0	15
	0	0	0	0	0	
341					0	16
342					0	17
343					1,165,315	18
345					479,161	19
346					0	20
348					11,900	21
349					0	22
	0	0	0	0	1,656,376	
390					0	23
391					0	24
391.1					0	25
392					0	26
393					0	27
394					0	28
395					0	29

ACCUMULATED PROVISION FOR DEPRECIATION - WATER
--Plant Financed by Contributions--

1. Use only the account titles listed. If the utility has subaccounts other than accounts 391.1 and 397.1, combine them into one total and detail by subaccount in a schedule footnote.
 2. If more than one depreciation rate is used, report the average rate in column (c).

Primary Plant Accounts (a)	Balance First of Year (b)	Rate % Used (c)	Accruals During Year (d)	
GENERAL PLANT				
Power Operated Equipment (396)	0	0.00%		30
Communication Equipment (397)	0	0.00%		31
SCADA Equipment (397.1)	0	0.00%		32
Miscellaneous Equipment (398)	0	0.00%		33
Total General Plant	0		0	
Total accum. prov. directly assignable	1,593,594		62,782	
Common Utility Plant Allocated to Water Department	0	0.00%		34
Total accum. prov. for depreciation	1,593,594		62,782	

ACCUMULATED PROVISION FOR DEPRECIATION - WATER (cont.)
--Plant Financed by Contributions--

Account (e)	Book Cost of Plant Retired (f)	Cost of Removal (g)	Salvage (h)	Adjustments Increase or (Decrease) (i)	Balance End of Year (j)	
396					0	30
397					0	31
397.1					0	32
398					0	33
	0	0	0	0	0	
	0	0	0	0	1,656,376	
					0	34
	0	0	0	0	1,656,376	

SOURCES OF WATER SUPPLY - STATISTICS

Expanded definitions of the three types of accounted-for water reported on this schedule are included in the schedule Help and in the Reference Manual Schedule Reference Sheet.

Month (a)	Sources of Water Supply			Total Gallons All Methods (000's) (e)	
	Purchased Water Gallons (000's) (b)	Surface Water Gallons (000's) (c)	Ground Water Gallons (000's) (d)		
January	48,455			48,455	1
February	41,754			41,754	2
March	47,296			47,296	3
April	47,360			47,360	4
May	57,814			57,814	5
June	58,167			58,167	6
July	66,573			66,573	7
August	70,429			70,429	8
September	58,363			58,363	9
October	56,127			56,127	10
November	49,799			49,799	11
December	48,921			48,921	12
Total annual pumpage	651,058	0	0	651,058	

WATER AUDIT AND OTHER STATISTICS

1. Report actual metered values where possible. If water uses are not metered, estimate values for each line based on best available information. Water entering distribution system must equal the sum of Sales (line 5), Authorized System Uses (line 12) and Water Losses (line 19). For assistance, see AWWWW M36 Manual - Water Audits and Loss Control Programs.
2. For Gallons used in the treatment process (line 3), estimate water used in production including filter backwash, pumps, and other utility uses before the point of entry to the distribution system.
3. For Gallons used for other system uses (line 11), report other unmetered water used for system operation and maintenance, water used for non-regulated sewer utility and all other unmetered usage that is known to occur and does not fall into one of the other categories listed under Water Usage.
4. For Gallons unknown/not accounted for, estimate the volume of water losses due to other real or apparent losses, including customer meter inaccuracies, data errors, and unknown volumes. Unknown/unaccounted for volumes should be minimized to the extent possible.

WATER AUDIT STATISTICS		1
Source of Water Supply Statistics - Total Annual Pumpage (000's):	651,058	2
Less: Gallons (000's) used in the treatment process:		3
Subtotal: Gallons (000's) entering distribution system:	651,058	4
Less: Gallons (000's) sold (Revenue Water):	611,713	5
Gallons (000's) entering distribution system but not sold (Non-Revenue Water):	39,345	6
Authorized System Uses:		7
Gallons (000's) used to flush mains:	3,000	8
Gallons (000's) used for fire protection:	150	9
Gallons (000's) used to prevent freezing of distribution system:	20	10
Gallons (000's) used for other system uses:		11
Subtotal Authorized System Uses:	3,170	12
Water Losses (Real and Apparent):		13
Gallons (000's) lost due to main leaks or breaks:	13,000	14
Gallons (000's) lost due to service leaks or breaks:	10	15
Gallons (000's) lost due to hydrant leaks, tank overflows and pressure reducing valves:	10	16
Gallons (000's) for unauthorized usage such as vandalism and theft:	20	17
Gallons (000's) unknown/not accounted for:	23,135	18
Subtotal Water Losses:	36,175	19
Percentage of water entering distribution system sold:	94%	20
Percentage of Real and Apparent Losses:	6%	21
If water losses exceed 15%, indicate causes:		22
		23
		24
If water losses exceed 15%, identify actions taken to reduce water loss:		25
		26
		27

WATER AUDIT AND OTHER STATISTICS (cont.)

OTHER STATISTICS		28
Maximum gallons pumped by all methods in any one day during reporting year (000 gal.)	2,765	29
Date of maximum: 08/27/2010		30
Cause of maximum: Hot weather		31
		32
Minimum gallons pumped by all methods in any one day during reporting year (000 gal.)	1,281	33
Date of minimum: 12/26/2010		34
Total KWH used by the utility (include pumping, treatment facilities and other utility operations):	1,414,678	35
If water is purchased:		36
Vendor Name: NORTH SHORE WATER COMMISSION		37
Point of Delivery: CORNER OF PORT WASHINGTON AND BENDER ROADS		38
What percentage of purchased water is surface water? 100%		39
Number of main breaks repaired this year:	39	40
Number of service breaks repaired this year:	0	41
Population served (estimate the number of individuals within service area):		42
Inside municipality?	13,000	43
Outside municipality?	20	44

SOURCES OF WATER SUPPLY - GROUND WATERS

Location (a)	Identification Number (b)	Depth in feet (c)	Well Diameter in inches (d)	Yield Per Day in gallons (e)	Currently In Service? (f)
NONE					No

1

SOURCES OF WATER SUPPLY - SURFACE WATERS

Location (a)	Intakes				1
	Identification Number (b)	Distance From Shore in feet (c)	Depth Below Surface in feet (d)	Diameter in inches (e)	
KLODE PARK-LAKE MICHIGAN	#1	4,000	35	36	1

PUMPING & POWER EQUIPMENT

1. Use a separate column for each pump.
2. Indicate purpose of pump by: P for primary (from source to reservoir, treatment or distribution system), B for booster (from reservoir or treatment to distribution system, or within distribution system), or S for standby pumping equipment.
3. Indicate destination (of water pumped) by: R for reservoir, T for treatment or D for distribution system.

Particulars (a)	Unit A (b)	Unit B (c)	Unit C (d)	
Identification	STANDPIPE			1
Location	2800 W. ROCHELL AVE			2
Purpose	P			3
Destination	D			4
Pump Manufacturer	ALLIS CHALMERS			5
Year Installed	1962			6
Type	CENTRIFUGAL			7
Actual Capacity (gpm)	1,750			8
Pump Motor or Standby Engine Mfr	ALLIS CHALMERS			9 10
Year Installed	1962			11
Type	ELECTRIC			12
Horsepower	40			13
Footnotes				14

Particulars (a)	Unit D (b)	Unit E (c)	Unit F (d)	
Identification				15
Location				16
Purpose				17
Destination				18
Pump Manufacturer				19
Year Installed				20
Type				21
Actual Capacity (gpm)				22
Pump Motor or Standby Engine Mfr				23 24
Year Installed				25
Type				26
Horsepower				27
Footnotes				28

RESERVOIRS, STANDPIPES & WATER TREATMENT

1. Identify as R (reservoir), S (standpipe) & ET (elevated tank).
2. Use a separate column for each using additional copies if necessary.
3. Enter elevation difference between highest water level in S or ET, (or R only on an elevated site) and the water main where the connection to the storage begins branching into the distribution system.

Particulars (a)	Unit A (b)	Unit B (c)	Unit C (d)	
Identification number or name	NORTH EAST CLEARWELL-NORTH WEST		SOUTH EAST	1
RESERVOIRS, STANDPIPES OR ELEVATED TANKS				2
Type: R (reservoir), S (standpipe) or ET (elevated tank)	R	R	R	3
Year constructed	1961	1971	1961	4
Primary material (earthen, steel, concrete, other)	CONCRETE	CONCRETE	CONCRETE	5
Elevation difference in feet (See Headnote 3.)	56	58	56	6
Total capacity in gallons (actual)	2,278,000	1,185,000	2,278,000	7
				8
WATER TREATMENT PLANT				9
Disinfection, type of equipment (gas, liquid, powder, other)	LIQUID	LIQUID	LIQUID	10
Points of application (wellhouse, central facilities, booster station, other)	CENTRAL FACILITIES	CENTRAL FACILITIES	CENTRAL FACILITIES	11
Filters, type (gravity, pressure, other, none)	GRAVITY	GRAVITY	GRAVITY	12
Rated capacity of filter plant (m.g.d.) (note: 1,200,000 gal/day = 1.2 m.g.d.)	18.0000	18.0000	18.0000	13
Is a corrosion control chemical used (yes, no)?	Y	Y	Y	14
Is water fluoridated (yes, no)?	Y	Y	Y	15
Footnotes				16

RESERVOIRS, STANDPIPES & WATER TREATMENT

1. Identify as R (reservoir), S (standpipe) & ET (elevated tank).
2. Use a separate column for each using additional copies if necessary.
3. Enter elevation difference between highest water level in S or ET, (or R only on an elevated site) and the water main where the connection to the storage begins branching into the distribution system.

Particulars (a)	Unit A (b)	Unit B (c)	Unit C (d)
Identification number or name	SOUTH WEST		1
RESERVOIRS, STANDPIPES OR ELEVATED TANKS			2
Type: R (reservoir), S (standpipe) or ET (elevated tank)	R		3
Year constructed	1971		4
Primary material (earthen, steel, concrete, other)	CONCRETE		5
Elevation difference in feet (See Headnote 3.)	56		6
Total capacity in gallons (actual)	958,000		7
WATER TREATMENT PLANT			8
Disinfection, type of equipment (gas, liquid, powder, other)	LIQUID		9
Points of application (wellhouse, central facilities, booster station, other)	CENTRAL FACILITIES		10
Filters, type (gravity, pressure, other, none)	GRAVITY		11
Rated capacity of filter plant (m.g.d.) (note: 1,200,000 gal/day = 1.2 m.g.d.)	18.0000		12
Is a corrosion control chemical used (yes, no)?	Y		13
Is water fluoridated (yes, no)?	Y		14
Footnotes			15

WATER MAINS

1. Report mains separately by pipe material, function, diameter and either within or outside the municipal boundaries.
2. Identify pipe material as: L (Lead), M (Metal for all other metal excluding lead), A (Asbestos-cement), or P (Plastic for plastic and all other non-metal excluding asbestos-cement).
3. Identify function as: T (Transmission), D (Distribution) or S (Supply).
4. Explain all reported adjustments as a schedule footnote.
5. For main additions reported in column (e), as a schedule footnote:
 - a. Explain how the additions were financed.
 - b. If assessed against property owners, explain the basis of the assessments.
 - c. If the assessments are deferred, explain.

Pipe Material (a)	Main Function (b)	Diameter in Inches (c)	Number of Feet			Adjustments Increase or (Decrease) (g)	End of Year (h)	
			First of Year (d)	Added During Year (e)	Retired During Year (f)			
M	D	2.000	322				322	1
M	D	3.000	310				310	2
M	D	4.000	2,847				2,847	3
P	D	4.000	50				50	4
M	D	6.000	143,873	20	130		143,763	5
P	D	6.000	2,361				2,361	6
M	D	8.000	118,997		1,851		117,146	7
P	D	8.000	34,451	1,940			36,391	8
M	D	10.000	18,208				18,208	9
P	D	10.000	1,407				1,407	10
M	D	12.000	63,932				63,932	11
P	D	12.000	8,893				8,893	12
M	D	16.000	23,485				23,485	13
M	D	24.000	70				70	14
Total Within Municipality			419,206	1,960	1,981	0	419,185	
Total Utility			419,206	1,960	1,981	0	419,185	

WATER MAINS

Water Mains (Page W-21)

If Added During Year column total is greater than zero, please explain financing following the criteria listed in the schedule headnote No. 5.

Water main was financed with debt. Amount of debt is included on schedule F-18 long-term debt.

WATER SERVICES

1. Explain all reported adjustments as a schedule footnote.
2. Report in column (h) the number of utility-owned services included in columns (c) through (g) which are temporarily shut off at the curb box or otherwise not in use at end of year.
3. For services added during the year in column (d), as a schedule footnote:
 - a. Explain how the additions were financed.
 - b. If assessed against property owners, explain the basis of the assessments.
 - c. If installed by a property owner or developer, explain the basis of recording the cost of the additions, the total amount and the number of services recorded under this method.
 - d. If any were financed by application of Cz-1, provide the total amount recorded and the number of services recorded under this method.
4. Report services separately by pipe material and diameter.
5. Identify pipe material as: L (Lead), M (Metal for all other metal excluding lead), A (Asbestos-cement) or P (Plastic for plastic and all other non-metal excluding asbestos-cement).

Pipe Material (a)	Diameter in Inches (b)	First of Year (c)	Added During Year (d)	Removed or Permanently Disconnected During Year (e)	Adjustments Increase or (Decrease) (f)	End of Year (g)	Utility Owned Services Not In Use at End of Year (h)	
M	0.750	225				225		1
M	1.000	3,805				3,805		2
M	1.250	187				187		3
M	1.500	89				89		4
M	2.000	120				120		5
M	3.000	16				16		6
M	4.000	18				18	1	7
M	6.000	14				14		8
M	8.000	25				25		9
M	10.000	4				4		10
Total Utility		4,503	0	0	0	4,503	1	

METERS

1. Include in Columns (b), (c), (d), (e) and (f) meters in stock as well as those in service.
2. Report in Column (c) all meters purchased during the year and in Column (d) all meters junked, sold or otherwise permanently retired during the year.
3. Use Column (e) to show correction to previously reported meter count because of inventory or property record corrections.

Number of Utility-Owned Meters

Size of Meter (a)	First of Year (b)	Added During Year (c)	Retired During Year (d)	Adjustments Increase or (Decrease) (e)	End of Year (f)	Tested During Year (g)	
0.625	4,178		100		4078	196	1
0.750	227				227	0	2
1.000	128				128	2	3
1.500	101	5			106	6	4
2.000	63				63	4	5
3.000	42				42	4	6
4.000	16				16	0	7
6.000	2				2	0	8
8.000	0				0	0	9
Total:	4,757	5	100	0	4662	212	

1) Indicate your residential meter replacement schedule:

- Meters tested once every 10 years and replaced as needed
- All meters replaced within 20 years of installation
- Other schedule as approved by PSC

2) Indicate the method(s) used to read customer meters (select all that apply):

- Manually - remote register
- Manually - inside the premises
- Radio Frequency - drive or walk-by technology
- Radio Frequency - fixed network or other automatic infrastructure (AMI)
- Other

METERS (cont.)

4. Totals by size in Column (f) should equal same size totals in Column (o).
5. Explain all reported adjustments as a schedule footnote.
6. Do not include station meters in the meter inventory used to complete these tables.

Classification of All Meters at End of Year by Customers

Size of Meter (h)	Residential (i)	Commercial (j)	Industrial (k)	Public Authority (l)	Wholesale, Inter- Department or Utility Use (m)	In Stock and Deduct Meters (n)	Total (o)	
0.625	3,674	145	0	4	1	254	4078	1
0.750	184	17	2	9	0	15	227	2
1.000	29	82	7	2	0	8	128	3
1.500	1	83	16	2	0	4	106	4
2.000	0	45	6	3	1	8	63	5
3.000	0	29	5	6	1	1	42	6
4.000	0	10	2	2	1	1	16	7
6.000	0	1	1	0	0	0	2	8
8.000	0	0	0	0	0	0	0	9
Total:	3,888	412	39	28	4	291	4662	

METERS

Meters (Page W-23)

Explain program for replacing or testing meters 1" or smaller.

The water utility has a goal to test 10% of meters 1" or smaller each year. Realistically the program would replace the entire system every 12-15 years. In 2010 the water utility replaced a lower than normal amount of residential meters. The utility sends letters requesting individuals to setup appointments to replace/test meters. The utility started installing Orion meters in 2005 which have a 20 year life.

Ss. PSC 185.83(2) states "Station meters shall be maintained to ensure reasonable accuracy and shall have the accuracy checked at least once every 2 years." Are all station meters being tested every two years? Answer yes or no. If no, please explain.

Yes

If 6-inch or larger meters in commercial, industrial or public authority classifications have not been tested, please explain.

Due to some unexpected events at the end of 2010, the water utility tested the 6 inch meters early in 2011.

METERS (cont.)

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HYDRANTS AND DISTRIBUTION SYSTEM VALVES

1. Distinguish between fire and flushing hydrants by lead size.
 - a. Fire hydrants normally have a lead size of 6 inches or greater.
 - b. Record as a flushing hydrant where the lead size is less than 6 inches or if pressure is inadequate to provide fire flow.
2. Explain all reported adjustments in the schedule footnotes.
3. Report fire hydrants as within or outside the municipal boundaries.

Hydrant Type (a)	Number In Service First of Year (b)	Added During Year (c)	Removed During Year (d)	Adjustments Increase or (Decrease) (e)	Number In Service End of Year (f)	
Fire Hydrants						
Outside of Municipality	0				0	1
Within Municipality	818	14	14		818	2
Total Fire Hydrants	818	14	14	0	818	
Flushing Hydrants						
	0				0	3
Total Flushing Hydrants	0	0	0	0	0	

NR811.08(5) recommends that a schedule shall be adopted and followed for operating each system valve and hydrant at least once each two years. Please provide the number operated during the year.

Number of hydrants operated during year:	401
Number of distribution system valves end of year:	953
Number of distribution valves operated during year:	485

HYDRANTS AND DISTRIBUTION SYSTEM VALVES

Hydrants and Distribution System Valves (Page W-25)

General footnotes

The water utility attempts to operate each system valve and hydrant at least once each two years.

LIST OF ALL STATION AND WHOLESALE METERS

1. Definition of Station Meter is any meter in service not used to measure customer consumption.
2. Definition of Wholesale Meter is any meter used to measure sales to other utilities for retail or wholesale sales.
3. Retail customer meters should not be included in this inventory and conversely these station and wholesale meters should not be included in the customer meter inventory.

Purpose (a)	Size (in.) of Meter (b)	Location or Description (c)	Type (d)	Date of Last Meter Test (e)	
Station Meter	6	SCHOOL RD & SANTA MONICA BL\	Compound	7/1/2010	1
Station Meter	6	140 E GREEN TREE RD	Magnetic	7/1/2010	2
Station Meter	6	HENRY CLAY & LYDELL AVE	Magnetic	7/1/2009	3
Station Meter	8	GLENDALE MASTER METER-PLAN	Magnetic	7/1/2009	4
Station Meter	8	FOX POINT MASTER METER-PLAN	Magnetic	7/1/2008	5
Station Meter	8	WHITEFISH BAY MASTER METER-	Magnetic	7/1/2010	6
Wholesale Meter	<= 2-inch	GLENDALE PUBLIC WORKS	Compound	4/15/2010	7
Wholesale Meter	6	8740 PORT WASHINGTON RD	Compound	7/1/2010	8
Wholesale Meter	6	GREENVALE & DEAN RD	Compound	7/1/2010	9

WATER CUSTOMERS SERVED

Number of metered single service accounts in each city, village and town supplied directly with service by reporting utility at end of year. Do not include Fire Protection.

Location (a)	Customers End of Year (b)
Milwaukee County	
Cities	
GLENDALE	4,482
Total Cities:	4,482
Villages	
RIVER HILLS	5
Total Villages:	5
Total Milwaukee County:	4,487
Total Company:	4,487

WATER CUSTOMERS SERVED

Number of metered single service accounts in each city, village and town supplied directly with service by reporting utility at end of year. Do not include Fire Protection.

Water Customers Served (Page W-27)

General footnotes

The City of Glendale provides water service to a few residents of the Village of River Hills.
