



The Public Service Commission of Wisconsin ensures safe, reliable, affordable, and environmentally responsible utility services and equitable access to telecommunication and broadband services.

How can I get help?

Wisconsin Internet and Phone Helpline
(608) 267-3595 or
(800) 225-7729

Open Monday through Friday,
from 7:45 a.m. and 4:30 p.m.

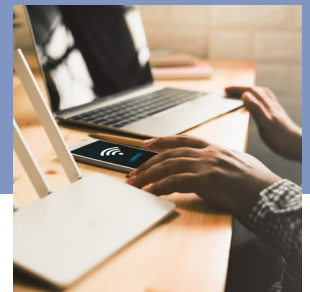
*Interpreters are available for
languages other than English.*

Federal Lifeline Support
(800) 234-9473

Open every day from
9 a.m. to 9 p.m. ET

WISCONSIN Lifeline Program

*Lowering the monthly cost of
phone and internet service*



Public Service Commission of Wisconsin

North Tower, 6th Floor
Hill Farms State Office Building
4822 Madison Yards Way
Madison, WI 53705
(608) 266-5481
(800) 225-7729
psc.wi.gov

The Lifeline program is funded by the Wisconsin Universal Service Fund.



Receive up to
\$18.50 off
your phone or
internet service

What is Lifeline?

The **Lifeline program** provides qualified low-income Wisconsin residents affordable access to essential telecommunications services by discounting the cost of phone, cellular, and internet services.

What is the Lifeline benefit?

The discount could range from **\$5.25 to \$18.50 per month**, depending on the type of service you have. Your service provider can tell you the exact amount.

Tribal members living on Tribal land are eligible for **an additional discount of \$25**, and have additional qualifying programs.

Lifeline-supported services must meet Lifeline's Minimum Service Standards: **Mobile Voice:** 1000 minutes, **Mobile Broadband:** Speed of 3G or better, usage allowance of 4.5 GB and **Fixed Broadband:** Speed of 25/3 Mbps, usage allowance of 1229 GB.

To learn more about Lifeline Minimum Service Standards, visit usac.org/lifeline/rules-and-requirements/minimum-service-standards/.

Lifeline facts

- ✓ **One person per household** may receive a Lifeline discount.
- ✓ If you live with someone who receives the Lifeline benefit, but is not a part of your household, you may still qualify. Complete the **Household Worksheet** at LifelineSupport.org.
- ✓ Enrollment in Lifeline does not protect subscribers from **disconnection** due to unpaid phone bills.
- ✓ If you have **an outstanding debt** with your phone or internet provider, but you are eligible, you must make payment arrangements before starting service.

2 WAYS TO QUALIFY:

Steps to get Lifeline

1



Apply online at lifelinesupport.org. *OR*



Mail in a paper application.

2



Choose an eligible phone or internet company and sign up for service. Apply your discount to your new or existing service.

Who is eligible for Lifeline?

People with income **at or below 135%** of the **Federal Poverty Guidelines**, or People participating in one of the following programs:

- **Medicaid**
- **FoodShare**
- **Supplemental Security Income (SSI)**
- **Federal Public Housing Assistance (Section 8)**
- **Veterans and Survivors Pension Benefit**

How can I determine eligibility?

Check your eligibility online using the **Lifeline Support** at lifelinesupport.org.

The **Lifeline Support** can determine if you are enrolled in a qualifying program listed above. If you do not participate in a qualifying program, you must provide proof that you meet the income guidelines.